



Position Specification  
HSBS St. Vincent Hospital, Chief Nursing Officer

**The Opportunity**

The HSHS St. Vincent Hospital, Green Bay (SVG), Chief Nursing Officer (CNO), in collaboration with the EWD CNE, Paula Hafeman, SMG/SVG/Prevea COO, Brian Charlier, and other key stakeholders, leads and directs the nursing service function with operational oversight at SVG. As a member of the SVG Executive Team, the SVG CNO provides administrative direction and coordination of the nursing service function of the ministry including supervision and support of all nursing personnel to improve the effectiveness of the organization’s patient care services.

**The Organization**

SVG is the largest hospital within the HSHS Eastern Wisconsin Division (EWD). EWD is comprised of HSHS St. Vincent Hospital, HSHS St. Mary’s Hospital Medical Center, HSHS St. Nicholas Hospital and HSHS St. Clare Memorial Hospital. Partnering with Prevea Health, SVG provides a healing ministry centered on body, mind and spirit in a unique, caring environment. SVG offers services, programs and procedures in multiple medical specialties, including, but not limited to: Cancer Center, Cystic Fibrosis Center, Dialysis Services, Digestive Health, Emergency Services, Heart Center, Home Health Services, Hospice, Hospital Services, Imaging, Intensive Care Unit, Laboratory, Neuroscience Center, Orthopedic Center, Palliative Care, Respiratory Services, Sleep Disorders Center, Stroke Center, Therapy, Surgery, Women and Infants Center, Wound Care and Hyperbaric Center.

**SVG FY 2016 Quick Facts**

Staffed Beds	
HSBS St. Vincent Hospital, Green Bay	255
Inpatient Admissions	10,634
Emergency Department Visits	36,422
Inpatient Surgeries	2,660
Outpatient Surgeries	6,650
Active Medical Staff	265
Total FTEs	1,664
Operating Revenue	\$509,826,148

Additional information on HSHS can be found at [www.stvincenthospital.org](http://www.stvincenthospital.org).



## **Responsibilities**

Key responsibilities include, but are not limited to:

- Developing and implementing an effective, ongoing program to measure, assess, and improve the quality of nursing care delivered to patients
- Working closely with medical and administrative directors to maintain an effective system for patient care management
- Assisting the leadership team in the development of an overall strategic plan for the organization and delivery of patient care services
- Modeling service excellence and personally influencing the improvement of customer service areas of responsibility
- Maintaining patient satisfaction results at levels above peer group norms
- Participating with governing body, management, medical staff, and clinical leaders in the organization's decision-making structures and processes

## **Qualifications**

The ideal candidate will possess the following qualifications and experience.

### **Education**

Master's Degree in Business, Nursing, or Healthcare Administration – Required

### **Experience**

Five years' related experience is required.

### **Certifications, Licenses and Registrations**

Licensed as a Registered Nurse in the State of Wisconsin – Required



### HSHS Leadership Profile

#### **Core Value Competencies**

*Respect:* Respect means the Franciscan respect for life from conception to natural death and for the dignity of each individual person. Respect is a commitment to freeing and empowering each person to develop his or her own potential.

*Care:* Care embodies the concern, compassion and sensitivity with which we care for our patients as individuals on a one-to-one basis. It depicts our way of dealing with patients, clients and colleagues. Many times, it is thought of as bedside behavior, but it also belongs in administrative office, cafeterias and boardrooms.

*Competence:* Competence means that our work is performed and our institutions are managed with the highest level of skill and ability. We are committed to recruiting and developing people who are competent in their work and whose values reflect our own. Our values are an integral part of our System's strategic plan, which provides the overall framework for local activities.

*Joy:* Joy is the manner in which our colleagues and all who join us in our ministry seek to perform their work – the internal fulfillment of caring for others. It is an essential ingredient in bringing a sense of hope to those who suffer.